



Example of Senior UX Researcher Job Description

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Our innovative and growing company is looking to fill the role of senior UX researcher. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for senior UX researcher

- Conduct heuristic evaluations of products, services and processes
- Collaborate closely with UX Designers, Product Managers and other researchers
- Partner with engineers, analysts, and other R&D roles to create and share research
- Conduct rigorous methodologically sound research and identify the most appropriate user research method to meet the demands of a particular project
- Agree the objectives and key results of the tests with the stakeholder and work with them to define the stories to be tested and the prototypes required
- Ensure all results are captured and aggregated in an accurate and consistent manner in accordance with the test objectives and key results
- Communicate results to the necessary level of detail to the stockholder and provide retrospective conclusions to business teams
- Apply appropriate strategic and tactical UX research methods to uncover insights (including, but not limited to in-depth interviews, ethnography, surveys, usability testing, card sorting, cognitive walkthroughs, concept testing, and competitive analysis)
- Communicate research findings and insights to product teams and leadership in clear, concise and compelling ways (through reports, presentations, casual conversations, cross-functional team meetings, internal newsletters, emails)

Qualifications for senior UX researcher

- Bachelors Degree in Human Centered Design, Social Science, Cognitive Science, Experimental Psychology, Anthropology, Information Science, or related field
- At least seven years of industry experience as a hands-on researcher, working across multiple platforms, including mobile, web, personal computer
- Experience in the healthcare or payments industries is preferred
- Expert on methodology, study design, and analysis/reporting, including ethnographic research, site visits, interviews, voice of the customer, think-out-loud studies, and task-based usability testing
- Exceptional and demonstrated end-to-end qualitative and quantitative research skills
- High standards of detail, excellence, professionalism and role model behavior