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Example of Senior UX Researcher Job Description

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Our company is hiring for a senior UX researcher. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for senior UX researcher

- Collaborating on the growth and maintenance of our proprietary customer research panel and engagement with non-proprietary user research and testing communities
- Create customer journey maps based on feedback from the customer, business and technology groups
- Document personas based on attitudes and behaviors of our target market
- Collect, analyze and summarize customer feedback from blogs, app stores, product feedback links and customer support reps
- Perform competitive analysis and analyze the competition
- Create recommended MVP direction for products based on user needs and insights
- Create and analyze quantitative surveys data
- Develop the foundation for the lean user research program
- Facilitate or help to conduct Discovery workshops
- Documenting, visualizing and communicating user research findings in a clear and actionable manner to project stakeholders in the product, UX and technology teams

Qualifications for senior UX researcher

- Knowledge and experience of Agile software development process
- 6+ years of experience successfully planning and executing user research in accordance with a phased development process

- Ability to understand and synthesize user needs through diverse methods such as contextual inquiry, persona development or participatory design
- BA/BS or MA/MS degree preferred in human-computer interaction, human factors, psychology or related field