

Example of Senior Technical Systems Analyst Job Description

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Our innovative and growing company is hiring for a senior technical systems analyst. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for senior technical systems analyst

- Provide efficient day-to-day support to critical Applications
- Manage support and maintenance initiatives from planning stage to closure for Data Applications by working with IT and Business partners 3rd Party Vendors
- Provide technical expertise and assist Development and QA teams during Projects execution
- Work closely with Audit and Compliance to ensure Applications controls are in place and up to standards
- Research emerging trends/best practices to improve support and maintenance process
- May act as team leader/supervisor
- Provide direction, expertise, feedback, coaching and development to build the capabilities of more junior staff
- May assist in overseeing and coordinating help desk staff activities and services • Provides assistance and training to other Help Desk technicians in solving more advanced user problems and inquiries
- Do performance tuning to improve performance of our trading products
- Participate from high to low level planning of work packages, meeting project objectives within budget and on time

Qualifications for senior technical systems analyst

- Good domain knowledge of payment terminal app architecture
- Work as team in task creation, estimation, technical design, development, deployment and testing/implementation support
- Minimum of 3 years commercial experience developing software using VB.Net or C#
- Experience with payment processing online is a plus
- Message Queuing such as IBM MQ, WebSphere, IBM Websphere Message Broker or similar Microsoft MQ