Our innovative and growing company is hiring for a senior program analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for senior program analyst

- Assist in updating, utilizing and analyzing data from FAA financial and Project Management system to include Corporate Work Plan (CWP)
- Supports internal and external audits and ensures policies and procedures are met
- Prepare and create memoranda and other responses on behalf of the FAA Program Office
- Drive opportunity analysis to identify user segments for engagement growth and reasons for user churn and retention
- Drive new ways of instrumentation and measurement approach to evaluate experiments as needed
- Define and track key org level success metrics for impact and drive reliable process to track contribution from individual feature initiatives across the product lifecycle against set goals
- Build and evangelize tools to make feature teams become self-sufficient with basic analysis tasks collaborating with the data platform team
- Hands on analysis on large volumes of telemetry data using various algorithms and tools including your own
- Provide expertise in aviation and flight operations to assist FAA managers and project team leads in the development and implementation plans for the program
- Provide program level assistance to support integration into higher level FAA coordination documents such as the NAS Enterprise Architecture, NSIP, NGIP

- Turn responses to client data calls
- Day tactical execution of highly complex programs within the guidelines set by the client
- Master's degree in social sciences (clinical psychology or community psychology) or related field
- Must be proficient in the use of typical office computer programs for conduct of program management such as MS PowerPoint (presentations, logic diagrams), MS Project or similar scheduling tool to create simple project files, managing experts in MS project for schedule precision, critical path and pre-emptive evaluations, MS Excel (entering formulas, graphing, developing spreadsheets), and MS Word (tables, program plans)
- C41T products
- 5+ years of experience performing in depth quantitative analyses of marketing data, online product, customer segmentation, ROI analysis, forecasting