



Example of Senior Professional Business Analyst Job Description

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Our innovative and growing company is searching for experienced candidates for the position of senior professional business analyst. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for senior professional business analyst

- Ability communicate to Senior staff report findings
- Ability to develop action plans to remedy problems
- Auditing Skills to research and confirm reporting anomalies
- FAD (Fraud and abuse detection) experience
- Peer group analysis and assessments (look up FADs toolset)
- Builds contact center subscription accounts
- Manages audit of subscription services
- Evaluates tier 1 service desk issues for quick case closure and assignment of technical resources when service is complex
- Performs periodic audits of various system accounts to maintain efficiency of services
- Assists during service disruption events to capture critical analysis data

Qualifications for senior professional business analyst

- Independently, long distance and task transfer experience
- Strong functional knowledge of P2P and accounting concepts
- Detailed and solution orientated, accountable and lean mind-set
- Close daily cooperation with the Global Finance Team based in Dusseldorf (Germany), both remotely and face-to-face (possibility of short-term business trips)
- Forecasting and monthly reporting processes

