Example of Senior Field Service Engineer Job Description

Powered by www.VelvetJobs.com

Our company is growing rapidly and is searching for experienced candidates for the position of senior field service engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for senior field service engineer

- Provide user training for hardware and software, but in formal classroom or operational environments
- Installation of E3000 electrical equipment on site
- Testing E3000 electrical equipment and providing test report
- Provide timesheets and expense reports in timely manner
- Providing training to the customer on site and in classroom
- Provide feedback to the engineering department
- To provide phone support to our customers
- Work with Service manager and project managers to provide solutions
- Work with our suppliers, vendors, craft labor and contractors
- Submit Sales leads for additional Robotic and system opportunities

Qualifications for senior field service engineer

- A minimum of 5 years' experience providing Technical support or a similar IT role
- Experience with Virtualisation including VMware & Hyper-V
- Networking Technologies, WAN, LAN & VPN Solutions
- Excellent knowledge of all MS Server Operating Systems
- Minimum 3-5 years of hands on working experience in transmission and distribution industry