



Example of Senior Business Program Manager Job Description

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Our growing company is looking for a senior business program manager. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for senior business program manager

- Surface actionable recommendations that deliver business value directly to partner teams and customers
- Proactive monitors to identify customer environments before they become critical
- Engage Product Owner and Group Engineering Managers to build required data pipelines for call analytics, reliability and quality
- Deliver customer lifecycle team (CLS) team business intelligence for customer health, and proactive monitoring You will dive deep into data to find key insights that impact customer health
- Functions as internal consultant fulfilling a variety of roles as a senior technical expert on business analytical environments, data warehouse design and data integration processes which support the FEP National Program
- Provides detailed assessment/review of data warehouse design, data format/layout to ensure warehouse and information systems environment performance meets business requirements and operational expectations
- Performs required and appropriate monitoring, analysis and reporting of data environment to ensure performance and dimensions of data support the FEP strategy
- Provide strategic advice and support to Director, AVPs, and VP/GM on matters relating to Small Business and Core Accounts goals, initiatives and structure

- Facilitates meetings and workshops for the Leadership Team and LOB-led project teams, driving and facilitating business case development, great place to work initiatives, and contributing to annual strategic planning

Qualifications for senior business program manager

- Drug development experience across multiple therapeutic areas preferred
- Excellence in project management in clinical operations
- Excellence in study management, including innovative operations approaches to achieving program goals
- Ability to perform robust business process analysis and recommend solution. Literacy with MS Word, MS Excel, and basic project planning tools
- Strong working knowledge of BCM
- Understanding the current state at a detailed level and providing input into the future state design