



# Example of Satellite Technician Job Description

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Our innovative and growing company is looking for a satellite technician. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for satellite technician

- Isolate and correct network faults using network management tools (iMonitor, iBuilder, and Solarwinds)
- Manage service restoration activities and track/update trouble ticketing system (Remedy)
- Provide status reports to customers and management personnel
- Provide testing and implementation support of new software releases for deployed network equipment
- Maintain timely and accurate helpdesk records using the ticket management system and master station logs
- The telecommunications specialist II may supervise the operation and maintenance of communication network systems
- Supports design requirements of military secure and non-secure voice, video and data networks
- Responsibilities include protocol analysis, knowledge of common network protocols, high speed network topologies and satellite networks, and current computer operating systems and protocols
- Travel to sites within the AOR will be required (~50%), primarily within Europe and North Africa
- Preparation and transfers of sterile IV medications under the direction of a pharmacist and in compliance with current regulations and standards

## Qualifications for satellite technician

and crawl spaces and work outside in extreme weather conditions, including precipitation and temperature variations

- High school or equivalent business training
- May coordinate maintenance projects
- Interacts with customers to correct and solve routine technical issues
- Bachelor's Degree in Electrical Engineering or related field, with 5 years progressively complex SATCOM engineering experience (or equivalent combination of education/training and experience)
- Candidate must have a Top Secret (TS) Clearance with SCI eligibility determination