



Example of Satellite Technician Job Description

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Our company is hiring for a satellite technician. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for satellite technician

- Resolve customer issues related to broadband IP communication via satellite transmission
- Monitor iDirect TDMA equipment configurations and network performance, in real-time, and report conditions and anomalies to the designated team lead
- Prepare reports on network utilization, performance and activity as required
- Open and track trouble tickets via Remedy as required to resolve network or remote terminal issues
- Analyze and resolve end user hardware and software computer problems in a timely and accurate manner, and provide end user training where required
- Respond to client trouble calls, on a basic and intermediate level, to analyze, diagnose and resolve the problem
- Work with end users and department heads to identify and document required network service levels
- Monitor and test satellite network performance and provide satellite network performance statistics and reports
- Aid in the development of business continuity and disaster recovery plans, and maintain current knowledge of plan executables
- Perform satellite network and security audits

Qualifications for satellite technician

- Study Guides for pre-employment screening (click the links below to open the various study guides)
- Technical/Mechanical Test - Field III
- Premises Technician Inventory
- Premises Technician Assessment
- Physical Abilities Evaluation