



Example of Salesforce Business Analyst Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of salesforce business analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for salesforce business analyst

- Build and maintain knowledge of business processes and evolving business needs
- Partner with stakeholders to identify areas for improvement and document business requirements
- Plan, estimate and execute delivery of end-to-end Salesforce.com solutions
- Manage configuration and setup of Salesforce.com and related Applications
- Work closely with teammates and third-party contributors including software vendors, implementation partners, and consultants
- Guide user acceptance testing
- Identify and develop custom solutions that address functionality gaps
- Understand interdependencies with other business Applications
- Troubleshoot and resolve support issues as needed
- Keep abreast of new Salesforce features and functionality

Qualifications for salesforce business analyst

- Excellent business experience and insights
- An understanding of information technology capabilities to apply to business requirements
- Experience with integrating business/custom-built web-based applications

- Experience creating and managing advanced survey logic and results
- Bachelor's Degree in Computer Science, Mathematics or a technical field