



Example of Salesforce Business Analyst Job Description

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Our company is growing rapidly and is looking to fill the role of salesforce business analyst. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for salesforce business analyst

- Ensure project objectives are met and team understands the requirements
- Assist with JIRA backlog grooming and ensure each story includes a clear description and acceptance criteria
- Serve as an subject matter expert on assigned project initiatives
- Partner with the business users, IT and vendors to analyze and scope new Salesforce enhancements and roadmap projects
- Gather business requirements, configure in a Salesforce sandbox, demo to the business, test and deploy into Production
- Develop test scripts and test cases
- Help create and maintain user and technical documentation
- Train and mentor other team members, business users and IT
- Investigate new uses for existing apps or discover new apps to achieve competitive advantage
- Utilize the Salesforce toolset, perform the configuration, screen creation, and declarative programming required to meet business objectives, including business screens, reports, dashboards, and workflows

Qualifications for salesforce business analyst

- 5+ years of experience working with Salesforce an administrator configuring applications
- Experience configuring Salesforce Communities

- Experience utilizing Zuora
- Proven track record in leading initiatives and managing medium sized projects