



Example of Salesforce Business Analyst Job Description

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Our growing company is hiring for a salesforce business analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for salesforce business analyst

- Participates with internal business areas to solicit end user requirements, gains understanding of the purposes or goals of various processes, offerings or practices
- Creates well defined business cases by analyzing the value of an idea, concept, request or potential project including, defining the scope, objective, and baseline requirements
- Serve as a subject matter expert on Salesforce configuration and development for Salesforce Communities and Zuora
- Facilitate requirements workshops, documenting detailed functional, technical, reporting & data requirements
- Gather, create and document current and future business process flows
- Help create and implement solutions based on requirements for stories
- Understand basic UI concepts and User Experience
- Define, monitor and execute projects through the project development lifecycle under the leadership of the Product Owner
- Manage project scope and escalate issues where necessary to Product Owner
- Take responsibility for overall progress on assigned projects and report any blockers to Product Owner

Qualifications for salesforce business analyst

- Bachelor Degree with additional Education/Training in a Business Functional Area or equivalent
- Use Case Development, Software Requirements Specification, Functional Specification, RUP, UML & familiarity with Software Design, Software Configuration Management, Software Engineering Process, Software Engineering Management, Software Engineering Quality
- Strong Salesforce knowledge
- Program management operations experience
- Communication & enablement skills