## **Example of Route Service Job Description**



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Our company is growing rapidly and is searching for experienced candidates for the position of route service. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for route service

- Install, calibrate and maintain chemical feed equipment and process monitoring equipment at customer accounts
- Establish effective working relationships with a variety of customers and partner with them on best practices
- Calibrate and maintain chemical feed equipment and process monitoring equipment at customer accounts
- Fulfill duties of Service Representatives as business demands require
- Hold service representatives accountable to service performance requirements
- Collect and distribute leads and cross-selling opportunities between sales and service representatives
- Ensure customer service expectations are being met
- Reinforce daily safe work practices and deliver safety training weekly
- Monitor daily service operations to assure performance within regulatory guidelines
- Observe and enforce corporate operating guidelines and procedures

## Qualifications for route service

- NICET certification in Special Hazards is a plus
- Computer savvy and technical problem solving skills is a plus
- Available to work some Saturdays when needed

- Must have the ability to obtain and retain a Class B commercial driver's license with Hazmat endorsements
- A High School diploma, GED, or Military Service, preferred