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Example of Resolution Manager Job Description

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Our company is growing rapidly and is hiring for a resolution manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for resolution manager

- Ensure that underpayment discrepancies are collected timely and accurately
- Coordinate with all necessary departments on contract issues related to underpayment discrepancies
- Analyze trends in underpayment inventory and work with insurance companies to resolve underlying reasons
- Perform QA for all processes within the Underpayment Resolution area
- Lead, manage and motivate a team of 8+ members
- Timely and quality reconciliation for trading and non-trading activities
- Intercompany payments are initiated in time
- Intercompany balances are reported to Treasury and to Commissionaire
- On timely basis
- Drive reduction of Intercompany overdue balances across the group, working with markets, regional BSS Intercompany teams and other streams (eg

Qualifications for resolution manager

- Knowledge of corporate finance, credit policy within SME/Retail Commercial
- Perform scenario planning and risk analysis as part of the decision-making process concerning potential settlement of tax matters
- Issue of letters of opinion concerning the risks of a proposed transaction, including technical tax risks, practical risks, and evidentiary or other dispute related risks
- Support to counsel during the litigation process, including handling the discovery process, witness preparation and taking witness statements, and

- Successful completion of studies towards an approved financial qualifications such as CFA will be a condition of employment
- Undergraduate degree and 4+ years, or Graduate degree and 2+ years experience in a technical support function