Our growing company is looking for a research senior manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for research senior manager

- Methodologies, Tools and Services - Ensure consistency and standardization in an array of tools, methodologies and practices
- Establish and maintain liaison relationships with incubator hub leaders hub resources
- Provides recommendations and insights to inform decisions and direction
- May conduct feasibility studies and draft proposals for evaluation
- Investigate problems and develops recommendations for resolution
- Support highly complex business problems requiring design or integration of technical solutions that may cross multiple functions or segments
- Create a repository of data and insights for supporting optimal decision-making across the organization
- Create customer, consumer and patient profiles
- Ensure that customer, consumer, and patience requirements are carefully balanced relative to feasibility, reliability and viability
- Evaluate and make recommendations for optimization of business processes, facilities and/or resources as required per the scope of the transformation initiatives

## Qualifications for research senior manager

- A demonstrable passion for customers and building partnerships
- 5+ years of experience managing VoC programs
- Customer Experience Management or Market Research experience, particularly in a technology company

- Ability to maintain positive working relationships with management, employees and vendors
- Possess excellent oral and written communication skills – strong presenter and speaker who can motivate teams to work together for our common goals