



Example of Representative, Field Service Job Description

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Our company is looking to fill the role of representative, field service. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for representative, field service

- When at customer site, looks for other business opportunities outside current scope of work and lead them to the sales team
- Assisting with the delivery and distribution of the newspaper and other products
- Provide regular status and progress reporting to management
- Participate in the preparation of proposals
- Setup and support demonstrations
- May provide technical knowledge and assistance to other engineers and support personnel
- Performs daily process application quality analysis
- Assists in the diagnosis of problems and product malfunctions on customer applications on site and over the phone
- Assists in the installation and diagnostic analysis of new or modified components in customer application
- Participates the product failure analysis process by leading in the root cause investigation

Qualifications for representative, field service

- Ability to speak & write fluent English Candidate will be required to submit to regular drug and alcohol testing as per the health and safety standards in the oil and gas industry

- Ability to communicate complex ideas and technical information to customers in a clear and concise manner
- Industrial networks (DH+, DeviceNet, ControlNet, EtherNet/IP, Foundation Fieldbus, HART)
- Human Machine Interface (PanelView Standard, PanelView Plus, Wonderware)
- DCS (PlantPAX, Delta-V and Experion)