Our company is looking for a quality director. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for quality director

- Maintain quality assurance staff job results by coaching, counseling, and disciplining employees
- Assist (or better lead) in the implementation of new audit and accounting standards
- Works with Global Quality team and LO Management to establish a quality evaluation system
- In collaboration with Global Quality, audits & rates T1 QIP set up and implementation status
- Trains LO, T1 & T2 and manages training related to QIP
- Establishes and implements QIP, QATs and QA plans in development & commercialization phase in collaboration with LO Management
- Manages and supports quality related projects/initiatives at T2 suppliers
- Segment single point of contact for all quality issues, concerns and improvements
- Accountable, owns and resolves all quality related issues regardless of where they reside
- Responsible to coordinate, utilize all resources across all regions, collaborate and communicate with all functions and management

Qualifications for quality director

- Having worked in Telecom area with Service Delivery exp
- Line manager or Program Manager experience is preferred
- 5+ years experience working in transactional system (eCommerce) software

- Bachelor's degree in business, software engineering or computer science required
- Bachelor or above, MBA is preferred