



Example of Quality Director Job Description

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Our innovative and growing company is hiring for a quality director. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for quality director

- Collaborate with external vendors, health homes, clinics and/or internal departments to capture additional data flow/source, ensure quality improvement project implementation, and implement recommendations to further improve health plan's healthcare quality metrics
- Lead and drive all data analytics efforts to identify improvement areas, understand marketplace and member/provider behaviors, research member/provider barriers and validate them within population
- Oversee the development of predictive models and root-cause analyses, and evaluate program effectiveness for Medicaid related quality performance metrics
- Lead the application and promotion of basic lean/six sigma principles and/or quality improvement methodology to overall development cycle of quality improvement interventions and management activities
- Support measure research process for product line related quality/behavioral health metrics or as assigned
- Serve as primary contact/resource for the product line
- Maintain up-to-date knowledge and understanding of QARR measure technical specifications and regulatory requirements across the Medicaid, MLTC/FIDA, Behavioral Health and HARP lines of business
- Interface with regulators and regulatory bodies and insures that all regulatory projects are designed, implemented and evaluated according to requirements

related to the product line

- Mentor, train, and develop staff to gain necessary knowledge and skill sets to perform job duties and grow for future roles

Qualifications for quality director

- Knowledge of SAS, R, or other statistical software
- Must have very good skills to influence with integrity
- Be results oriented and meet agreed expectations
- Needs to develop a recognition as a 'fox' – somebody people come to for advice, to get a job done, to develop creative change activities and successfully drive implementation of the change
- Ability to manage multi-faceted change projects
- Participate in at least one Crash Commission investigation as observer / part of ECC team