



Example of Quality Consultant Job Description

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Our company is growing rapidly and is looking to fill the role of quality consultant. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for quality consultant

- Possess a deep understanding of the Medicare STARS program and become subject matter expert and conduct training assist with implementation and execution of strategy related to the quality incentive program
- Contribute to the development and management of provider and office staff training programs for capture of STARS and Pay-for-performance codes
- Contribute to the development and execution of multiple provider campaigns focused on improving clinically oriented HEDIS and HOS scores customer satisfaction oriented CAHPS survey results
- Provide organizational support for performance improvement and strategic initiatives, including team facilitation, data management/analysis, rapid cycle improvement and change management
- Serve as the stroke program coordinator, core measures quality lead and readmission reduction lead for the organization
- Highly skilled technical Underwriter and QM Consultant
- Lead and perform Knowledge Matrix technology build of any new or revised QM Programs including but not limited to question / answer development and scoring parameters
- Assess current QM Program Portfolio to ensure that it reflects the most current practices
- Challenge QM Program Portfolio and promote idea generation through observation and customer feedback
- Ensure consistency of the execution of the QM Review Process by managing ongoing validation of the QM Consultants

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- Must reside within driving distance of the Oak Brook Office in Chicago, IL
 - Experience in provider relations and education
 - Dedicated home office space
 - Responsible for identifying testing requirements by analyzing user stories, create test plan, develop test cases/scenarios, setup supporting test data and execute test cases manually and using automated tools as well
 - 1+ years of experience working with UNIX, QTP, any ETL data mapping/transformation tools
 - Experience in creating and implementing test methodologies, processes, and associated tools