Our growing company is looking to fill the role of quality business analyst. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for quality business analyst

- Collaborate with and learn from the brightest people in the industry while contributing your skills to revolutionize quality engineering and work with a multitude of cross-functional teams
- Influence engineering deliverables and the product roadmap as you share customer feedback with product teams
- Create and refine internal processes and success criteria
- Synthesize large data sets and come up with insights and trends
- Acts as a liaison with users of the software to address questions/issues
- Monitor, analyze, and report key delivery quality performance metrics on a global basis
- Critically evaluate global delivery quality performance and establish meaningful comparisons supporting the identification of best practice and opportunities for further improvement
- Proactively analyze global products to support the identification of failure trends and prioritized resolution of systemic issues
- Drive standardization of global reporting and support targeted ad hoc analyst request
- Gather, analyze, collate, and author requirements

Qualifications for quality business analyst

- Experience with Vendor management and working in a multi-sources environment an asset
- Past experience processing data and information

- Associate's degree from a technical college required, Bachelor's degree preferred
- Ability to quickly adapt changing technologies to process workflows is preferred
- Strong working knowledge of Office 365 and SharePoint preferred