

Our innovative and growing company is hiring for a project mgr. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for project mgr

- Track progress of all activities against plan and notify the relevant personnel of potential delays and/or issues
- Communicate any changes in the development program with the customer and internal team members and ensure that the changes are fully documented
- Be the primary point of contact for the customer and ensure that good communications are maintained
- Chair internal and Joint Project Team meetings, provide agendas, issue minutes with follow-up actions identified
- Utilize approved Project Management Templates
- Understands airport operations and can speak to how baggage systems operate to any and all stakeholders - internal corporate management, airlines, general contractors, local government
- Identify and execute continuous improvement projects focused on improving the customer experience, driving a cooperative effort among members of a project team
- Analyze and interpret Single Family customer satisfaction results and other available sources of customer feedback to derive core customer pain points and requirements
- Partner with industry participants to stay abreast of the latest thinking in customer excellence and best practices
- Assist the Program Management Director in developing and executing the strategy and related tactics to mature and sustain the Customer Engagement Model (CEM)

- Strong quantitative and business analytic skills
- Effectively manage projects through the use of standard project management tools, including business case development, project plans, budget management, issues and risks management and status reporting
- Ability to partner with teams focused on policy development, modeling, analytics to align efforts with rollout of offerings to both internal and external constituencies
- Ability to partner with technical and analytical staff at various levels
- Bachelor of Science in Chemistry/Pharmacy/Engineering or relevant discipline
- Preferred 5 years relevant experience to include pharmaceutical development and line management