



Example of Program Leader Job Description

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Our innovative and growing company is looking to fill the role of program leader. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for program leader

- Implementation of the groups retail SMART repair program in line with existing Vehicle Health Check Process
- Conduct monthly best practice meetings with your leadership team
- Fully support the recruitment and development of your leadership team
- Lead Aftermarket product and program teams within the platform to meet contractual requirements, including delivery schedules, cost targets, product reliability targets, and overall project objectives
- Provide business analysis across the segment within the first four to six months of the role
- Lead the development of an operational response to assure that the business units are well positioned to comply with Product Support Agreements (PSA) and to provide improved support to the Aftermarket
- Develop and review Aftermarket pricing strategies and price books to maximize profitability and sales
- Assist with proposal development and support negotiations of new Aftermarket contracts and contract changes
- Be the Aftermarket focal point for internal and customer communication
- Identify, document, and manage customer expectations as the 'voice of the customer'

Qualifications for program leader

- Knowledge of Good Clinical Practices and the regulations necessary for the protection of human subjects and the conduct of clinical research required
- Experience in working with a broad range of healthcare facilities similar to the community hospitals that are part of the Duke Infection Control Outreach Network
- Proficient with Maestro/EPIC Electronic Health Record and other query databases including DEDUCE
- Lessines, Belgium
- Round Lake, IL