



Example of Professional Services Engineer Job Description

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Our growing company is looking for a professional services engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for professional services engineer

- Develop and maintain Pre-Sales processes
- Provide a successful and outstanding pre-sale, implementation and post-sale customer experience
- Ensure system operability according to customer and product management/engineering team specifications
- Design and develop concepts for technical solutions for customer problems
- Provide solution consultancy, design and implementation services for in-service operational testing solutions
- Lead and take ownership of technical aspects of large solution engagements and implementations, including conducting research comparisons of competing technologies/products and testing technologies against network protocols
- Develop and mentor other professional services engineers
- Responsible for implementing technical solutions, customer migrations (relocations, colocations, consolidations, cloud migrations), and data center modernizations as outlined in the Statement of Work
- Serves on moderate to complex projects
- Application area Saudi Arabia

Qualifications for professional services engineer

and meet high quality standards

- Ability to define and drive practices in the technical team and across the organization
- TS/SCI with Full Scope Poly Security Clearance required
- Ability to work independently or within a team setting, directly with customers
- Experience with public cloud technologies such as Azure, AWS, vCloud Air
- Familiar with OTT formats and systems is a plus