



Example of Professional Quality Job Description

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Our growing company is looking to fill the role of professional quality. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for professional quality

- Identifies gaps in business processes, documentation, and/or training, and provide solutions and recommendations to management
- Manage/Coordinate on-going projects, acting as the main contact between Quality and other departments, communicating regularly with department management regarding projects and initiatives
- Represent EEC and its initiatives to the early education and out of school time communities and the general public by interacting with applicants, licensees, the general public, and EEC staff in a professional, courteous, and helpful manner
- Project management of software releases
- Guides development team to prioritize enhancement requests based on IMWS and ASG strategic plans
- Support IMWS team with testing of application development
- Analyze data to identify root cause of network and software problems
- Reporting capability via SQL Queries on database
- Develop strategic presentation for existing and future applications
- Interact with users and clients to define system requirements and/or necessary modifications

Qualifications for professional quality

- Well Versed with end to end Healthcare Provider Domain workflow Knowledge & experience on EMR Products (EPIC, Cerner, Meditech, Lorenzo etc)

- Guide Test lead and Test Team to understand domain to prepare, execute test cases, identify domain areas where test coverage is not adequate
- Will act as communication channel between customer and contractor team where domain specific understanding and common ground needs to be established
- Over 8 years experience in Testing & QA, Test metrics, Test estimation, Test frameworks, governance & compliance