



Example of Production Support Engineer Job Description

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Our company is hiring for a production support engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for production support engineer

- Ability to work with others in a team environment work with the customer
- Ensuring successful deployment of application builds in Test and Production Environments
- Document and create new knowledge base to provide the most effective solutions to application issues
- Working on maintenance, Deployments, Releases
- Knowledge on Databases- Oracle, MySQL
- An innovative mind to think better ways of minimizing manual works
- Support software deployments using tools like Udeploy, Jenkins, PowerShell, Python
- Serve as the highest level application support for identified issues
- Support Product Migrations
- Provide technical expertise and consulting to command center and development teams

Qualifications for production support engineer

- 3+ years of experience hosting .NET on IIS through version 8.5 in a highly-available configuration
- Basic understanding of DNS, CNAMEs, Firewall
- Network Address Translation (NAT) and sub netting
- Knowledge with Control-M / CA7 schedulers & Experience with ITIL

- Ability to work effectively with technical systems staff and communicate with the various business units