Our innovative and growing company is hiring for a production support engineer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for production support engineer

- Minimises disruption to users' work activities by taking personal responsibility and accountability for work undertaken, resolving incidents and carrying out service requests in a timely manner, ensuring planned work is communicated in advance
- Monitors and maintains technical equipment and systems to the required safety and technical standards with minimum disruption to operational activities
- Maintains the accuracy of data to the agreed standard in key databases owned and managed by Engineering Operations
- Initiates and complies with Change Control procedures
- Evaluate and test desktop components, including zero clients, KVM's, Cintiqs, vertical mice
- Monitor process and quality ensuring a continuous flow
- Assigns off line tasks such as attendance, line schedule, data entry, supplies
- Facilitate assignment of off-line tasks such as attendance, line schedule, data entry, supplies
- Provide support to multiple disciplines including Mainframe and Distributed Systems
- Mainframe Batch Processing Support (primary-1)

Qualifications for production support engineer

- Exhibit a strong sense of urgency for high severity incidents
- Highly motivated, mature and eager to be part of the Systems team
- Interest in display technology
- A passion for finding root cause of problems, even when process is tedious
- Basic ability to edit scripts a plus