



Example of Product Trainer Job Description

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Our company is looking for a product trainer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for product trainer

- Analyze and research client learning situation, expectations, resources, learning needs, learning gaps, and tasks the available software, technology, and infrastructure available to meet client needs
- Design curricula according to instructional principles, client-objectives, and problem objectives
- Develop practices that are structured, streamlined, and well-communicated to the team according to best practices for instructor-led training, Web-based training, virtual classroom, job aids, quick reference materials, and exercises
- Implement practices surrounding the production of educational materials, the structuring of content rollout to facilitators and students, and general project management criteria associated with a training program
- Evaluate techniques applicable to the requirements
- Learn and become proficient in eMaint's CMMS software application
- Present at company events and conferences
- Keep up with product updates and releases
- Insure the safety of trainers and trainees at all times
- Adapt to a flexible travel schedule

Qualifications for product trainer

- Understanding of banking and financial services industries and products, including but not limited to commercial and consumer banking, lending, insurance, wealth management, online banking, card services, and bill payment services

- Possession of a valid drivers license and a North Dakota CDL is required
- Ability to train or teach someone, particularly on a technology solution
- Some experience in a B2B customer-centric environment
- Ability to set and manage customer expectations and to negotiate appropriate resolutions to issues