Example of Product Trainer Job Description



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Our company is growing rapidly and is hiring for a product trainer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for product trainer

- Screens customer requests for major parts orders to ensure that customers have performed adequate troubleshooting and are ordering the correct part
- Writes new service manuals for release of new machines and/or prepares revisions to current service manuals
- Proactively collaborate with platform Marketing Managers and Technical Training Team to monitor product evolution and update product training documentation
- Assist with the acquiring and testing of competitive equipment
- Work independently collaboratively within the team
- Analyse client training requirements related to the client needs and the TEMENOS product stack, either on the functional side or the technical side
- Develop and maintain course material either for off-the-shelf or bespoke training
- Work closely with a leading core banking software company
- Deliver class-leading product trainings and expand your knowledge on the latest Temenos products
- Define and execute training assesments

Qualifications for product trainer

• Concurrently take the RSS job responsible for one store only to constantly find the best weapons by participating in real field exercise while delivering best share result at one test store (ie

- Possess good verbal and written communication and interpersonal skills, to
 effectively work with staff from shop floor to board level, and interface
 directly with customers, displaying a calm, polite and professional demeanour
 at all times
- Hold a valid driving licence to effectively cover L-3 TRL's multiple sites, and visits to customer sites
- Be prepared to visit to customer sites in the UK and overseas
- Bachelor's degree in related technical field and 10 years applicable experience