



Example of Product Trainer Job Description

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Our innovative and growing company is hiring for a product trainer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for product trainer

- Coordinate with other business units to resolve customer requests and issues
- Disseminate technical information to all field service engineers in most efficient and timely manner
- Evaluate training and development effectiveness by assessing application of learning to job performance and recommending future training and development programs
- Identify and implement additional trainings as needed based on customer / employee feedback
- Maintain up-to-date knowledge in the servicing of new and existing equipment and competitive products
- Participates in the release and support of new devices
- Provide biomed training, new hire training and participate in development of training documentation (aligned with service manual)
- Provide early and comprehensive feedback to business unit management concerning customer comments and equipment performance
- Provide Off hours support on a rotating support schedule
- Provide summary of trainings and ensure follow up as needed

Qualifications for product trainer

- Development of training material and standard operating procedures
- Experience of delivering successful training in high technology professional and/or military products

- Computer literate – with sound working knowledge of MS Windows and office suite of applications
- The flexibility to work in a dynamic company with a wide product range, and approach their work with enthusiasm and a positive attitude
- Be able to manage their own schedule and workload