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## **Example of Product Sales Support Job Description**

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Our company is looking to fill the role of product sales support. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for product sales support

- Assists Product Sales Support team in the completion and generation of
- Provides application expertise through sales presentations and product demonstrations
- May provide software development and consultation to internal and external customers and/or product capability assessment and validation
- Ensures that the product application/solution is functioning per specifications
- Update the demo applications to align feature/function to target market needs
- Maintain the demo application with periodic clean up and maintenance
- Work with business and technical teams to ensure system is operational and up to date for demonstrations
- Provide follow-up support to company sales staff and customer personnel by disseminating technical information on specific applications
- Sales demo/tour development
- Support special client events , Welcome screen content, FAQs, clickable tours, videos

## Qualifications for product sales support

- Experience with Microsoft Access highly preferred
- SQL query writing experience highly preferred
- Tableau or other BI tool knowledge preferred
- Coordinates maintenance of weekly and monthly reporting, including
- 5 or more years of experience in technical sales engineering/support role in

<ul> <li>Extensive background in design and deployment of complex data networks in the Mid and Enterprise market preferred</li> </ul>