



Example of Product Project Manager Job Description

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Our company is hiring for a product project manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for product project manager

- Coordinate service cutover with all parties involved including Service Delivery, Fault Management, Reporting, SLA, Billing
- Perform technical research when necessary to assist the Product and Engineering & Technology organizations with specific needs
- Participate actively with core product development teams, product management workshops, design reviews, stakeholder meetings, and external validation activities to ensure that development products are installable and that the implementation process is repeatable and sustainable
- Develop implementation and support “best practices,” and provide constructive feedback on implementation considerations for deployment of new products and software releases
- Collaborate with Information Development team members to create operational documentation including Implementation and Best Practice guides, Test Plans, Project Schedules and other field-facing tools
- Collaborate with Training teams in the development and delivery of both employee and customer-facing education on new products and software releases
- Develop and monitor project plans outlining the development and delivery of operationally-focused support materials
- Document project and product issues Product Functionality Requests (Ideas for Enhancement (IFE’s) during the established product validation cycle
- Manage individual Beta or Field Test customer Beta contract adherence, system integration issues, and overall Beta customer satisfaction
- Maintain departmental fiscal responsibility for business-related expenses

Qualifications for product project manager

- Minimum 2+ years working with Agile/SCRUM development processes
- Proven ability to manage globally distributed teams to deliver commercial software solutions
- Experience with Agile methodologies and iterative development
- Demonstrated skills in regularly presenting project status presentations to cross-functional and management teams
- Past project work in CRM or MCM preferred
- Three years of work experience in managing projects within marketing, category management, or brand management