

Example of Product Mgr Job Description

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Our company is looking for a product mgr. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for product mgr

- Maintain positive relationships with all units within the bank by providing product/service informational support, timely and accurate implementation of requests, detailed tracking, follow-up and communication on all Commercial Card products and services
- Work with product providers/vendors to constantly improve product innovation, flexibility and expertise
- Monitor, track and evaluate sales processes and best practices
- Assist with management of vendor service to maximize customer satisfaction, retention and profitability
- Collaborate on the drafting of strategic presentations for senior management
- May assist with new product development/enhancements, calculating/negotiating pricing arrangements, product positioning, product promotions, and Compliance/Risk Management for the products assigned
- Maintain a proactive commitment to established Bank programs, such as Community Reinvestment Act (CRA) and Equal Employment Opportunity
- Partner with Commercial Card Product Manager and Commercial Card Sales Support Manager to ensure client has seamless onboarding process
- Infrequent weekend support may be needed to support urgent client issues
- Provide support to the Credit Card Operations team as needed

Qualifications for product mgr

- Excellent written and oral communications skills, strong presentation skills are a plus
- Detail oriented, with strong creative problem-solving skills
- Ability to work either individually on a project or in a team environment
- Product management approach of "users first"