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Example of Product Consultant Job Description

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Our company is growing rapidly and is looking for a product consultant. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for product consultant

- Review Errors & Omissions Reports and Void Ab Initio Requests
- Knowledge of region's rules and rates to complete rules and rates WSRs and determine if an exception is admissible and report findings monthly
- Provide responses to Department of Insurance and customer complaints sent by ASAP
- Knowledge of underwriting guidelines, processes, coverages, policy terminations, to respond to claim and agent inquiries
- Participate in the pre sales stage (eg preparation of marketing materials and collaterals, client calls, demos) proposals and business development activities to ensure functional expertise
- Support client migration to the new Passport for Fund Accounting Reporting (PFAR) product ongoing developments to the tool to support new products / service offering to clients
- Create effective marketing assets and content to promote value/benefits of data protection portfolio via white papers, presentations, case studies, solutions briefs, data sheets, blog posts, sales kits, Drive messaging optimized for multiple social/communication/marketing channels
- First level of escalation from Tier 1 support
- Provide coaching and mentoring to Tier 1 team members
- Conduct internal training to help teach new features or advance technics

Qualifications for product consultant

• Complete the integration of Product Group's equipment and development of

- Ensure to understand and implement the roadmap of products its alignment and the needs of Latin-America
- Develop business cases for the definition of the local products offer
- Self-motivated and entrepreneurial in your approach to building a sustainable business
- Must be able to travel 40-50% during certain periods of the project
- Relevant knowledge and interest in software products which enable you to bring credible ideas and technologies to the client