



Example of Premier Field Engineer Job Description

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Our innovative and growing company is looking to fill the role of premier field engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for premier field engineer

- Consistently apply "lessons learned", model personal accountability & teamwork
- Participate in proactive account management, spot performance issues, analyze problems, develop solutions to meet customer needs and represent them
- Collaborate with internal groups and teams, partners, industry
- Travel to customer sites may be required
- Onsite proactive and reactive services to our Premier customers around the globe
- Use trace analysis, source code, and other sophisticated tools to analyse problems and develop solutions to meet customer needs
- Drive better up-time and performance for customer's mission critical solutions
- Critical problem resolution
- Drive high customer satisfaction in all engagements
- To be successful, you will take advantage of our community of consultants, through sharing solutions and utilizing your early access to technology

Qualifications for premier field engineer

- You should have at least 3-5 years of experience with all versions of SQL Server (2014, 2012, 2008 R2 & 2005)
- The ability to lead all aspects of the technical discussion by facilitating the

demonstrations, proof of concepts, deployments and troubleshooting and support

- Experience delivering and/or authoring technical training - College degree, preferably in Computer Science
- Willingness to apply for Full Scope Polygraph (FSP) examination
- The position will require you to travel to customer's site(s) and you should be able to start within 30 days of offer acceptance
- Configuration Manager (SCCM) 2012 with experience in managing medium to large environments