



# Example of Platform Analyst Job Description

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Our company is searching for experienced candidates for the position of platform analyst. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for platform analyst

- Contribute to the operational governance body by reviewing, assessing and providing recommendations for submitted changes
- Support developers
- Participate in bug triage, troubleshooting, and tool testing
- Excel in collaboration, both inside and outside the team
- Please note that this role will require weekend hours
- Support Platform Solutions Manager and/or Director in leading stakeholders from internal specialty groups and external partners to deliver against value driven account roadmaps
- Understand the overall vision of the product landscape and be able to drive requirements
- Be able to go beyond the CRM landscape and have an understanding of business process and drive requirements, priorities, with the business and team
- Act as liaison between business community and developers
- Collect, refine, prioritize and schedule CRM and reporting requirements for future code releases

## Qualifications for platform analyst

- Not directly responsible for a digital P&L but responsible for the effectiveness and efficiency of the Digital Platform Support team within both Americas, EMEA and ASP DCoEs and remaining within agreed budgets

- Peer with in DPST Analysts in either EMEA, Americas or ASP
- The jobholder will interact with multiple RBWM teams at Global, and Country level
- Effective management of market / customer information in order to create and maintain up to date incident categorization and prioritization criteria