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Example of Pharmacy Specialist Job Description

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Our growing company is looking for a pharmacy specialist. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for pharmacy specialist

- Efficiently and accurately enters overrides for pharmacy claims
- Meets or exceeds aux code standards for the department
- When assigned, assists in the payment of claims for both members and pharmacies while maintaining accuracy standards
- Completes and analyzes specialized reports that are used to ensure timely and accurate claims adjudication
- Works closely with the operation and pharmacy teams to educate the staff and resolve problems
- Maintains the confidentiality of member's personal information to be compliant with internal confidentiality policy
- Maintains customer history in member tracking using correct codes and detailed comments
- Collaborate with Business and Support Partners across the organization to drive both short term and long-term Rx inventory management solutions
- Execute day-to-day Rx inventory support activities and react to business issues and needs as they arise
- Support the Field Managers and Pharmacists in all processes, issues and rollouts as they relate to Rx Inventory Management

Qualifications for pharmacy specialist

 Proven research capabilities utilizing written and computer reference materials, including facility library reference materials, professional references, Intranet and Internet sites and outside reference facilities

- Able to facilitate Root Cause Analysis and Failure Modes Effects Analysis on issues identified for evaluation/education
- Able to handle stress relative to rush projects and meeting deadlines, work under pressure in a highly productive office, and set priorities
- Able to support implementation of departmental and organizational process changes, policies and procedures, and audits
- Proficient in KPNW systems, including Pandora and KP HealthConnect