



Example of Pega Job Description

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Our innovative and growing company is hiring for a pega. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for pega

- Monitoring ticket queues and resolving customer issues and requests
- Management of scheduled job processes
- Adopt a high level of ownership that spans across multiple platforms and teams
- Communicate information and ideas clearly, and concisely, in writing
- Create system diagrams that accurately represent relationships between components
- Maintain a positive relationship with team members and coworkers
- Work effectively in a tight deadline, high pressure environment
- Working with a variety of stakeholders to gather requirements, manage implementation and drive delivery of agile projects to include planning and facilitating requirements elaboration sessions, and documenting the output
- Supporting and leading user needs analysis, scope definition and systems analysis across varied and complex IT projects
- Providing consultation on concurrent PEGA projects and serves as a specialist in most phases of systems analysis

Qualifications for pega

- Assists in the diagnosis and resolution of an issue, including the determination and provision of workaround solution or escalation to BA's, SSA's, LSAs', Pega Client Support
- Identifies and proposes PRPC enhancements from trends in requirements
- Has an understanding of the supporting tools available to Architects such as

- Identifies Framework enhancements or modifications made at client's sites in order to meet project functional requirements or to meet ongoing compliance need
- 3+ years working with Pega as a Pega Systems Architect
- Familiarity with Pega Health Care Frameworks