Our company is growing rapidly and is looking for an oracle consultant. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for oracle consultant

- Monitor support activity and recognize when repeated issues need to be given more attention for a resolution instead of simply solving each individual ticket
- Work with functional specialists to develop test plans and scripts
- Participate and assist with the support of coordinate user testing and training
- Deliver support responses in a timely manner to satisfy internal customers
- Client is a Music Company
- Lead AMS resources in supporting and sustaining the key Order Fulfillment modules (Supply Chain and Order Management) in meeting support committed service levels
- Review, assess and approve changes into the production environment
- Key point of contact for all stakeholders from business center and manufacturing facilities
- Drives the overall Oracle Support vendor and Keysight support team on Support Operation best practices and facilitate meetings and tracking of key activities until closure
- Point of contact for IT infrastructure services engagement

Qualifications for oracle consultant

- Experience in creating and designing documents for the OPPM Primavera space

- Experience writing technical and procedural documentation
- Requires the ability to work individually on a team
- At least 4 years experience in Oracle CX portfolio
- Provide functional and technical subject matter expertise on Oracle CPQ