



Example of Operations Support Senior Job Description

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Our company is looking for an operations support senior. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for operations support senior

- Completes daily operations tasks from daily log
- Trains Operations staff and supports end users with i5 sessions
- Set and communicate vision for SOS Support APAC
- Own the operational strategy for the team in the region and align with functional strategy
- Set and review OKR's for the team
- Own and execute a defined talent strategy to hire, develop and retain top talent
- Engage with SOS stakeholders across LinkedIn
- Analyze metrics, reports and data trends and develop action plans to manage functional challenges and to keep our members safe
- Provide coaching and feedback to ensure the team maintains a high level of productivity and quality
- Collaborate and communicate with a team of global peers to drive best practice initiatives and with multiple levels of management as needed

Qualifications for operations support senior

- Excellent team player able to work with global cross functional teams
- Knowledge in SAPUI5/Fiori
- Adopt a system-driven approach to supporting the business – utilizing Global

- Bachelor's degree with 4+ years applicable experience
- 5 years' experience leading Joint Planning Group (JPG) discussions