



Example of Operations Product Specialist Job Description

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Our company is searching for experienced candidates for the position of operations product specialist. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for operations product specialist

- Bilateral and Triparty margining, collateralisation, and optimisation
- Develop effective working relationships with external triparty agents (Euroclear, BoNY, and JPMC) ensuring all parties are engaged on delivering collateral optimisation gains
- Separate platform issues from bugs, advise the SMB operation team on how to follow up on bug reports from users
- Monitor and analyze users' reviews on the App Store for bug-related trends
- Separate operating systems and browsers issues from bugs, advise the Market team on how to follow up on bug reports from users
- Deep dive on specific user pain points, gather supporting data, and lead efforts for a better user experience
- Monitor and analyze users' reviews on the Google Play Store/App Store for bug-related trends
- Separate platform issues from bugs, advise the Market operation team on how to follow up on bug reports from users
- Be responsible for the ROI of your own projects
- Analyze the user data and draw business conclusions from them

Qualifications for operations product specialist

- Demonstrate strong verbal, written and interpersonal skills with the ability to

- Proactive at initiating process improvements to build capacity and support the JM Family culture
- JM&A system knowledge (FileNet workflow, Gateway DAS, Mainframe, SalesConnect and SharePoint), a plus
- Bi-lingual skills in English and Spanish, a plus
- Assist Product Managers with global Marketing assignments
- Evaluate and implement improvements to Lab Separations Workflow Tools Business Field product Quality documentation