



# Example of Operations Intelligence Job Description

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Our innovative and growing company is looking to fill the role of operations intelligence. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for operations intelligence

- Identify, assess, and provide recommendations for potential security vulnerabilities
- Drive digital thinking and Predix-based tool adoption to enrich and accelerate conventional marketing analysis across the global Power Services organization
- Partner with the Data Science and IT teams to integrate of 3rd party data that will enrich installed base knowledge, enable competitive positioning, and develop segment / region-specific growth targets
- Partner with Sales Operations teams for streamlined management and digital delivery of marketing collateral and messaging content through SFDC and other channels
- Partner with customer-facing teams to broaden depth and breadth of Customer Competitive Intelligence gathering through new and existing digital channels
- Directly support sales and product line analysis on key accounts and large orders
- Understand the product marketplace
- Collaborate with the digital communications team to analyze / develop / measure specific digital campaigns
- Oversee annual business scorecard creation & monthly metric refresh
- Handling requests/issues/questions as they arise in a high fast paced environment with exceptional communication skills required to interface with

## Qualifications for operations intelligence

- Working knowledge of analytic techniques, structured approaches to problem solving, analysis and business strategy, business management, measurement and insights
- Degree (Computer Science or Business), and/or equivalent experience
- Experience delivering complex, global, multi-year engagements in transforming environments, delivering business value at an executive level
- Experience driving multi-year future state roadmaps, driving business intelligence and collaborating with process engineering teams to maximize the decision-making value of business information
- Candidates must have a deep understanding of professional services organizations, markets, industries, business, customers, and technology
- Bachelor's Degree in Business or other related discipline or equivalent work experience required