Our innovative and growing company is hiring for an office. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for office

- Work within the Medicaid Welfare Management System and EMedNY along with various billing and other systems to maintain and collect necessary financial data
- Process Personnel Needs Allowance (PNA) eligibility lists, adjusting PNA benefits for working clients
- Monitor and track status of program activities using various reports, client rosters and logs
- Analyze routine reimbursement and demographic data, making appropriate decisions regarding case routing and resolution
- Perform clerical duties such as filing, forms completion, data entry and special projects as assigned
- Provide support to professional staff by performing follow-up work as needed
- Provide backup to other support staff
- Managing office staffing, operations, and logistics for a tax office
- Preparing accurate and complete tax returns for clients, and being a knowledgeable resource on tax topics and products
- Work in conjunction with the Executive Chair and President of the regional Board to manage administrative and operational activities related to regional board of directors meetings, including meeting calendar, agenda planning, coordination of and distribution of all meeting materials prior to the scheduled board meetings (through the use of the online board portal)
- Ability to inspire confidence to work independently and in support of department goals and business objectives
- Exceptionally professional and proactive
- Demonstrate ability to prioritize, problem-solve, manage diverse activities, and meet deadlines
- Adeptness with MS Office Suites, Mac and PC proficient, Google Apps
- Pleasant demeanor and positive, can-do attitude
- Working knowledge of HTML/CSS, WordPress, and Adobe Creative Suite

