



# Example of Network Technician Job Description

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Our company is searching for experienced candidates for the position of network technician. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for network technician

- Troubleshoot, install, and maintain network hardware and software components and operating systems, specifically desktops, laptops, and servers
- Interface and work to ensure seamless integration with various business units including Construction, Engineering, Network Control Centers, Planning, Project Management, and Provisioning
- Coordinating across functions (cross-network and cross-organization) to ensure timely delivery
- Interact with various contractors, LECs, collocation, customers, and vendors
- Able to use a PC/laptop and associated programs
- Utilize and perform duties on all required software applications
- Uses vendor's technical manuals (printed or electronic) to find pertinent information regarding operation/maintenance of equipment
- Performs remote access via telnet or direct connect to network equipment to determine possible troubles and propose course of action to correct deficiencies
- Read and interpret engineering documentation including but not limited to Scope of Work (SOW) and Engineer Design Package (EDP)
- Interpret, follow, and critique method of procedure (MOP) related to any job function or equipment for which technicians are responsible

## Qualifications for network technician

- At least 2 years experience with Windows 2008 and 2012 Servers, Exchange 2010, Active Directory, and the integration of workstations to network and networked apps
- Knowledge of engineering development software (Autodesk 2D/3D CAD, Matlab, Orcad, Microsoft Visual Studio, ) is highly desired
- AS/BS in Information Systems, Computer Science or Information Assurance, may be coupled with certifications to include CCNA, CCNP or JNCIA
- Strong understanding of major Command Line Protocols (Cisco IOS, JunOS, ) and common Networking Protocols (BGP, OSPF)
- Provides phone support to users in the areas of e-mail, directories, standard Windows desktop applications, chat, and applications