



Example of Network Support Job Description

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Our company is looking for a network support. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for network support

- Will be required to be the backup of the Network administrator
- Stay abreast of trends in network systems and methods to improve their use
- Actively collaborates with peers troubleshooting issues
- Support as a member, the cyber action team through forensics analysis of systems, malware, or network
- Perform Risk and Vulnerability assessments and work with various groups to remediate them
- Support existing and install new networks within the Data Center including wide area networks (WANs), the Internet, intranets, IPSec Tunnels and other data communications systems as needed for projects assigned
- Document existing environment using Visio
- Ability to perform patching and upgrading of IOS/Firmware on customer routers
- Participate in on-call rotation and peer reviews for network changes and incidents
- Provides SME assistance in the design and implementation of upgrades and migrations for MARCENT voice, video, local and wide area networks

Qualifications for network support

- Two year college degree or equivalent job experience
- Minimum of 2 years experience with Cisco IOS and administration

- Ability to travel periodically, sometimes with little notice
- Have a minimum of five (5) years working knowledge and experience in support of the CIE and advanced network knowledge in active directory, imaging, network architecture, TCP-IP, virtual networking, scripting, and group policy management