



# Example of Network Support Job Description

Powered by [www.VelvetJobs.com](http://www.VelvetJobs.com)

Our growing company is searching for experienced candidates for the position of network support. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for network support

- Respond to or delegate day-to-day network support requests from both business customers and IT peers
- Odd shift
- Responsibilities include ability to utilize the Remedy call tracking system to ensure prompt response to customer inquiries
- Works on multiple projects or a project with global scope
- Coordinate and develop problem isolation plans and/or personally solve customer problems when appropriate
- Contribute as a team member
- Install/replace data and voice network infrastructure components
- Troubleshoot basic data and voice network problems
- Work with smart, creative people who are passionate about improving healthcare
- Have the opportunity to make a difference

## Qualifications for network support

- Monitoring of Alerts in Temip and Nagios
- Ability to work remotely with little or no direct supervision
- 2 or more years working on large-scale service provider networks
- This is a NCR based position
- Candidate will be responsible for equipment selection, capacity planning, traffic flows, and patterns and forecasted network growth

