Our innovative and growing company is searching for experienced candidates for the position of network support specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for network support specialist

- Configure and maintain USTRANSCOM Commander's Travel Kits providing classified and unclassified broadband, ISDN and internet connections while he is traveling
- Receive and review telecommunications service requests
- Respond to service desk incident notifications
- May involve on-call duties after hours and on weekends/holidays
- Responding to triage issues face to face accordingly
- Setting up new devices
- Handling remote MDM support, email issues, unable to make phone call problems
- 24/7 environment and occasional off hours support (nights / weekends), if needed
- Work with the Solution Architect, Application workload teams, Cloud Platform teams, Project Managers and Communications Service Providers to Implement, Configure and Test Network Solution Designs
- Install, configure and support network components

Qualifications for network support specialist

- Bachelor's degree and/or equivalent formal military training with 6+ years of related experience in network and vulnerability analysis
- Have the ability to perform packet level analysis, Intrusion Detection, and

- Must have experience in using test tools and writing scripts (Perl, Python, Ruby, etc) as needed to suit unique situations
- Active Top Secret w/SCI Clearance
- At least 3 years of experience working in Network Security/Analysis/Engineering
- At least 2 years of experience with System Information Event Managers (SIEM)