



# Example of Network Services Job Description

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Our company is growing rapidly and is hiring for a network services. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for network services

- Troubleshoot hardware and software problems, takes appropriate corrective action and/or interacts with IT staff or vendors in performing complex testing, support, network/ router recovery, and troubleshooting functions
- Constantly evaluate IT Vendors and their products as to the "Value Add" to the enterprise, make recommendations for increased operational effectiveness, and maximize efficiencies, while seeking to lower fixed and operational costs
- Manage the execution of project activity called for within the global strategic roadmap
- Operates and maintains wide area networks, tracks significant problems, monitors performance, and performs upgrades to hardware and software as required
- Trains technical staff at the system and building level to follow proper operating procedures necessary to maintain the integrity of the network
- Maintains documentation regarding network configurations, operating procedures, and service records relating to network hardware and software
- Maintains updated knowledge of networking protocols, experience in routed network environments, experience with network management utilities
- Coordinate the use of external resources involved in the network services and processes, including, but not limited to, interviewing, negotiating contracts and fees, and managing external resources and services
- Secures network system by establishing and enforcing policies
- Reports network operational status by gathering and prioritizing information

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- Must be proficient with troubleshooting toolsets such as, Wireshark, Solarwinds, Prime, NetFlow
  - Requires ability to perform on-call duty on a rotational basis
  - Minimum five years management experience and two years of managing IT Infrastructure services
  - Experience with standard development tools such as Perforce, Git, Eclipse
  - Manage a team responsible for operational support, escalations and engineering
  - Develop and manage an annual budget including Operation and Capital projects