

Example of Network Engineer Voice & Network Job Description

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Our growing company is searching for experienced candidates for the position of network engineer voice & network. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for network engineer voice & network

- Provide daily administration for all voice network infrastructure, including requests for new phones, headsets, voice mail, anything upgrades to the system
- The Voice Network Administrator is responsible for operation and maintenance of company Voice systems and related infrastructure
- Maintains Voice performance by performing voice system monitoring and analysis, and performance tuning
- Ensure effectiveness of Corporate Voice services and coordinate with management based on global defined standards
- Lead in voice-related tasks during any Merger & Acquisition activities, divestitures and new deployments of sites
- Complete voice documentation, for troubleshooting, system setup and system connectivity
- Accomplishes organization goals by accomplishing user requests for both the Voice and data systems
- Enable monitoring of platforms and applications across HCUK systems
- Manage and monitor traffic over the LAN / WAN, recommend bandwidth upgrades as necessary
- Monitor and report on network performance and usage

Qualifications for network engineer voice & network

- Cisco QoS for VoIP
- Expert knowledge of LAN/WAN communications
- Unity routing rules
- Video Endpoint (99xx, EX, MX, SX, Jabber) registration and troubleshooting (a plus)