



Example of Network Assistant Job Description

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Our company is hiring for a network assistant. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for network assistant

- Supporting Internal Events
- Must be able to attend occasional offsite meetings and events as needed
- Includes developing, maintaining, supporting, and optimizing key functional areas, particularly LAN/WAN, firewalls, load balancing, Quality of Service, Voice-Over-IP, Cisco, Fortinet, NetScaler, security management, wireless networking
- Maintain and design architecture based on best practices of general network/telephony infrastructure
- Ability to independently design L2/L3 networks in Datacenters and large remote locations
- Ability to determine business requirements and provide detailed network designs
- Advanced troubleshooting of LAN/ MPLS WAN related network issues
- Must participate in 24x7 on-call rotation
- Ability to independently configure and deploy Cisco routers and switches (1900, 2800, 2900, 3900, ISR 4000, ASR's, 3500, 3850, 4500, 6500, Nexus 5K / 7K/9K) – VPC, VDC, HSRP, VLANs, Netflow, IPsec, GRE, 4G wireless backup
- Ability to perform IOS upgrades on various cisco routers / switches hardware including Nexus platforms

Qualifications for network assistant

- Experience in Siterra Project Management tool preferred
- Minimum AA Degree or equivalent experience

- One to three years of account management, customer service or sales experience
- A proven record of success in a goal oriented, highly accountable environment is important with demonstrated success in delivering customer solutions based on needs
- Demonstrated knowledge of digital media platforms, exceptional customer service and relationship management abilities and persuasive verbal and written communication skills, including solid proofing skill