



# Example of Mgr, Technology Job Description

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Our growing company is looking for a mgr, technology. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for mgr, technology

- Provide periodic business relationship review and technology service portfolio review to VP IT Infrastructure and IT stake holders
- Excellent leadership skills and ability to influence stakeholders, drive decisions, and lead a fast-pace technical team in a collaborative mode
- Strength and experience in quality assurance and performance engineering that can lead to immediate impacts
- Ability to build trusting relationship with executives and business stake holders
- Experience as an IT business liaison or equivalent background
- Experience in managing technical staff and technical service vendors
- Provides project and program technical leadership for the Bank's enterprise wide rollout of Salesforce as City National's CRM system
- Oversees ongoing enhancements within an agile or iterative SDLC methodology by aligning and prioritizing development tasks with business needs
- Plans, directs, and controls resources and initiatives to accomplish the objectives
- Obtains, develops, and oversees the use of necessary resources

## Qualifications for mgr, technology

- Understand and report on the status and capability of the BRFs, highlighting

- Facilitate two-way communication on issues, risks, follow up actions and resolutions
- Assists in providing control reporting for LOBs including scorecards and metrics, identifying remediation plans to bring about resolution
- Partner with Business Aligned Continuity Managers to produce a Test Results Summary covering technology, applications, success of change management since previous test and execution process, open issues and follow up action points which will be tracked to resolution
- Work with team to support and implement new developments to the JPMC resiliency program
- Significant professional business/operations experience with demonstrated career progression (15+ years), with at least 10+ years with technology resiliency testing and with at least 7+ years in a risk and controls related disciplines